



UNIVERSITY OF JAFFNA, SRI LANKA
FACULTY OF ALLIED HEALTH SCIENCES
SECOND YEAR SECOND SEMESTER EXAMINATION IN BPharmHons – 2021
PHACO 2253 COMMUNITY PHARMACY

Date: 17.07.2023

Time: 02 Hours

Answer all four questions.

Answer part A and part B in separate answer books.

PART A

1. 1.1 What do you understand by community pharmacy. (10 Marks)
- 1.2 Briefly describe the role of a community pharmacist as a quality medicine supplier. (20 Marks)
- 1.3 Discuss the features of good design of a community pharmacy. (30 Marks)
- 1.4 Explain the factors that affect the selection of location to carry out a community pharmacy. (40 Marks)

2. 2.1 List the causes of dispensing errors. (10 Marks)
- 2.2 Briefly describe the steps to be taken to reduce dispensing errors. (20 Marks)
- 2.3 Briefly explain the patient related factors that affect medication adherence. (20 Marks)
- 2.4 Discuss the advantages and disadvantages of Medication Events Monitoring System (MEMS). (20 Marks)
- 2.5 Write the instructions given to patients during dispensing of Warfarin. (30 Marks)

3. 3.1 List the different types of medicine disposal methods. (10 Marks)
- 3.2 Discuss the disposal of antineoplastic medicines. (30 Marks)
- 3.3 Write a short note on the followings.
 - 3.3.1 Medicines arrangement on shelves. (30 Marks)
 - 3.3.2 Patient medication use record. (30 Marks)

PART B

4. 4.1 Briefly explain the importance of Psychology in hospital settings. (20 Marks)
- 4.2 Describe the types of conflicts. (30 Marks)
- 4.3 List the symptoms of stress. (25 Marks)
- 4.4 Elucidate the types of communication. (25 Marks)