



UNIVERSITY OF JAFFNA, SRI LANKA
FACULTY OF ALLIED HEALTH SCIENCES
Fourth Year First Semester Examination in BScHons (Nursing) - 2021

NURLM 4142 LEADERSHIP AND MANAGEMENT IN NURSING

Date: 08.03.2023

Time: 03 Hours

ANSWER ALL SIX QUESTIONS

1.
 - 1.1. Describe the term “performance appraisal”. (20 Marks)
 - 1.2. Mention four (4) tools that can be used to assess the performance appraisal. (20 Marks)
 - 1.3. Briefly describe the importance of performance appraisal in a ward setup. (30 Marks)
 - 1.4. Discuss the common problems which may encounter while doing performance appraisal. (30 Marks)

2.
 - 2.1. Define the term patient assignment in a ward. (20 Marks)
 - 2.2. List the various types of patient assignments in a ward. (20 Marks)
 - 2.3. Explain the basic principles that could be followed during the patient assignment process in a ward. (30 Marks)
 - 2.4. Briefly explain any three (3) patient assignment methods which you mentioned in 2.2 including advantages and disadvantages. (30 Marks)

3.
 - 3.1.
 - 3.1.1. Define “Patient Care Classification System”. (10 Marks)
 - 3.1.2. “Proper staffing in a hospital is important for the betterment of the patients.” Discuss this statement. (30 Marks)
 - 3.1.3. List the factors which could influence the proper staffing of a hospital. (30 Marks)
 - 3.2. Briefly explain the factors that determine the efficient functioning of group dynamics. (30 Marks)

4.

- 4.1. Differentiate the term “Job analysis” and “Job description”. (20 Marks)
- 4.2. Discuss the importance of a job description in the selection of nursing staff in an organization. (30 Marks)
- 4.3. Briefly describe the Job description of a head nurse. (50 Marks)

5.

- 5.1. List the importance of the housekeeping department in a hospital. (20 Marks)
- 5.2. Enumerate the functions of the housekeeping department in a hospital. (20 Marks)
- 5.3. As an in-charge person of a housekeeping department in a hospital, how would you manage and retain the sanitary workers effectively? (30 Marks)
- 5.4. Explain how the laundry services are functioning in a hospital. (30 Marks)

6. Write notes on:

- 6.1. Budget in the hospital setup. (50 Marks)
- 6.2. Components of ward management. (50 Marks)