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UNIVERSITY OF JAFFNA, SRI LANKA
BACHELOR OF SCIENCE IN MEDICAL LABORATORY SCIENCES
SECOND YEAR FIRST SEMESTER EXAMINATION- AUGUST 2016



MLSEC 2112 ETHICS AND COMMUNICATION

Date: 09.08.2016

Time: 02 Hours

ANSWER ALL EIGHT QUESTIONS.
ANSWER PARTS A AND B IN SEPARATE ANSWER BOOKS

PART A

1. Karan is thirty year old, married driver. His recent bouts of night sweats, lethargy and periodic nausea made him seek consultation in a private medical laboratory owned by a family friend. In the course of a free and fairly thorough laboratory evaluation, he was found to be seropositive to HIV. The laboratory scientist found himself in a dilemma as regards whether to share the findings with Karan's wife; or keep it confidential as requested by Karan.
 - 1.1. Briefly describe the unethical practices done by the laboratory scientist in this scenario. (50 marks)
 - 1.2. Briefly describe the consequences if you don't do the right thing. (50 marks)

2. Today is Friday. You notice that there are enough test devices available for two weeks, but they will expire on next Wednesday. Since resources are tight and you don't want to waste any test kits (it is only a few days past expiration anyway), you decide to use the test devices until the stock finish.
 - 2.1. List out the ethical issues in this situation. (25 marks)
 - 2.2. Briefly discuss the right things to do. (35 marks)
 - 2.3. Discuss the consequences if you don't do the right things. (40 marks)

3. Briefly describe the good ethical laboratory practices should be carried out in following different phases of the laboratory process.
- 3.1 Specimen collection (25 marks)
 - 3.2 Sample storage (25 marks)
 - 3.3 Result analysis and verification (25 marks)
 - 3.4 Reporting results (25 marks)
4. Write short notes on:
- 4.1 Ethical principles in laboratory practices (25 marks)
 - 4.2 Conflict of interest (25 marks)
 - 4.3 Plagiarism (25 marks)
 - 4.4 Confidentiality (25 marks)

PART B

- 5.
- 5.1. Briefly explain the communication process. (50 marks)
 - 5.2. Why is it important to understand the barriers to cross-cultural communication. (50 marks)
- 6.
- 6.1. Briefly explain the five types of communication flows in an organization. (40 marks)
 - 6.2. Compare and contrast assertive and aggressive communication styles. (60 marks)
- 7.
- 7.1. Briefly discuss the transition in conflict thoughts. (40 marks)
 - 7.2. Discuss the five interpersonal conflict handling intentions/styles. (60 marks)
8. Write the short notes on the followings
- 8.1. Passive communication (25 marks)
 - 8.2. Myths of communication (25 marks)
 - 8.3. Organizational socialization (25 marks)
 - 8.4. The negotiation process (25 marks)