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UNIVERSITY OF JAFFNA, SRI LANKA  
BACHELOR OF SCIENCE IN NURSING

FOURTH YEAR SECOND SEMESTER EXAMINATION - JAN 2016

**NURLM 4104 LEADERSHIP & MANAGEMENT IN NURSING**

**Date: 22.01.2016**

**Time: 3 hours**

**ANSWER ALL SIX QUESTIONS**

1. You are a Chief Nursing Officer (CNO) in a 500 bedded teaching hospital.
  - 1.1. Define 'Patient Care Classification System' (10 Marks)
  - 1.2. List the factors affecting staffing (30 Marks)
  - 1.3. List the advantages of proper staffing in nursing (20 Marks)
  - 1.4. Calculate the number of staffs needed for this hospital to manage inpatient department (40 Marks)
  
2.
  - 2.1. List the principles involved in good ward management. (20 Marks)
  - 2.2. Explain the components of good ward management. (30 Marks)
  - 2.3. List the skills needed for a head nurse to manage the ward efficiently. (20 Marks)
  - 2.4. List the duties of a head nurse (30 Marks)
  
3.
  - 3.1.
    - 3.1.1. List the importance of housekeeping department in a hospital. (30 Marks)
    - 3.1.2. As a nurse you have responsibilities on housekeeping in a hospital. What are the techniques will you use to retain the sanitary workers. (30 Marks)
  - 3.2. Briefly explain:
    - 3.2.1. the meaning of 'material management in a hospital'. (10 Marks)
    - 3.2.2. roles of an in-charge nurse in an emergency unit in material management. (30 Marks)

4.

- 4.1. Discuss “planning” in nursing management. (30 Marks)
- 4.2. Briefly describe the barriers of an effective planning. (40 Marks)
- 4.3. Explain the planning process with suitable examples. (30 Marks)

5.

- 5.1. What do you understand by supervision (10 Marks)
- 5.2. Briefly describe the principles of good supervision (40 Marks)
- 5.3. Explain the importance of supervision in Nursing profession (30 Marks)
- 5.4. List the desired personal characteristics of good supervisor (20 Marks)

6. Write notes on the following:

- 6.1. Leadership styles (50 Marks)
- 6.2. Communication in nursing (50 Marks)